

TERMS AND CONDITIONS

These Terms of Service www.samplline.com apply to orders for the purchase of goods/services offered by Ridex SRL via website www.samplline.com.

Before using the site, we recommend that you carefully read these Terms and Conditions. We reserve the right to change these provisions without prior notice.

1. GENERAL PROVISIONS

This site belongs to Ridex SRL . When placing an order in the online store, the Buyer accepts the Terms and Conditions for the sale of goods/products and/or provision of services based on the legislation of the Republic of Moldova (hereinafter referred to as the Rules and Conditions), presented below.

Use of the website www.samplline.com implies acceptance of the Terms and Conditions proposed by Ridex SRL , in accordance with Law No. 284/2004 on electronic commerce. The relationship between buyer and seller is established on the basis of Law No. 105/2003 on the protection of consumer rights and other regulations adopted in accordance with it.

The Seller reserves the right to change these Terms and Conditions, and the Buyer is obliged to monitor the changes.

2. PROTECTION OF PERSONAL DATA

Using the website www.samplline.com, you automatically agree to the collection and processing of personal data that is necessary for processing/confirming/executing orders.

Personal data is processed only for legitimate purposes, such as providing the products you order, promotions, Google analytics , cookies and notifications/newsletters .

All information containing personal data is stored and used only for the period necessary to achieve the purposes for which it was collected and in accordance with the provisions established by Law no. 133/2011 on the protection of personal data.

We use commercial security measures to prevent unauthorized access, maintain data accuracy, and ensure the correct use of information on the site. Data transmission over the Internet or wireless network cannot be completely secure. Therefore, like other companies, we cannot guarantee the security of the information that Buyer provides, so Buyer will do so at their own risk.

3. ORDERING AND PAYMENT

Payment for orders is possible by payment card - upon receipt of the order you will receive a tax receipt that confirms payment.

Online payment is made in maximum security using a payment card as a payment instrument, which allows online transactions . After payment you will receive a payment confirmation to your email address.

The payment processor uses a secure system based on the latest version of the 3D-Secure security standard, which means a new global approach to customer authentication in secure online transactions . This security measure involves redirecting the user when making a payment to a secure **maib page** , where each cardholder is authenticated by assigning a one-time code for each online transaction .

To pay you will need to enter your bank card details. The transfer of this information is carried out in compliance with all necessary security measures. Information is transmitted in encrypted form and stored only on a specialized server of the payment system.

To make a payment, the following data will be requested:

- Card number (16 digits)
- Expiration date (month and year)
- CVC or CVV code (3 digits)

- First and last name on the payment card

4. DELIVERY OF PRODUCTS / GOODS / SERVICES

The Digital Product is delivered to the Buyer after placing and paying for the Order, by sending links to the site user's personal account, according to his registration at the specified email address.

5. RIGHT OF RETURN

According to Government Decree No. 1465 of 12/08/2003, MO248-253/12/19/2003, Art. 1530, Appendix 2, clause 4 (as amended by Government Decree No. 1188 of 11/02/2007, MO175/11/09/2007), digital goods are exchanged and cannot be returned.

6. PRIVACY POLICY

In accordance with the provisions of Law No. 133/2011 on the protection of personal data, the service provider processes personal data. Personal data is processed in good faith on the basis and in accordance with legal regulations. The processing of personal data is carried out using mixed methods (automatic and manual) in compliance with legal requirements and under conditions that ensure security, confidentiality and respect for the rights of data subjects.

The supplier collects and processes only personal data provided by consumers when placing an order: first name, last name, telephone number, address, postal address.

Personal data is used solely for the purpose of administering the site, to provide access to information, in particular for the delivery of orders or to contact the consumer for the purpose of delivery. Thanks to this information, users and consumers become aware that their personal data (first name, last name, telephone number, address, postal address) will be processed and used. The service provider processes personal data of users and consumers that is provided when browsing, using and registering on the website www.samplline.com.

Any information www.samplline.com will be considered and will constitute express consent to the use of personal data by the Provider.

The provider will not disclose to third parties any available data without the consent of the data subjects, and will not trade, exchange, disclose this data to other persons, with the exceptions provided for by current legislation (at the request of government agencies, legal entities, courts, courts, etc.) authorized to process personal data).

Personal data may be processed and used by the Provider for statistical purposes and further promotion.

The service provider complies with personal data security requirements and ensures the protection of consumer data and protects it from loss, destruction, distortion/falsification or disclosure to third parties.

Service provider employees are required to maintain the confidentiality of consumers' personal data. The processing of personal data will be carried out by an authorized person of the Supplier.

The Provider uses security methods and technologies in accordance with current legislation.

The provider does not collect transaction-related information, such as no . on the card, validity period, country of origin.

For more details and information, any interested party can contact info@samplline.com or by phone +373 22-55-33-22

7 . CONTACT INFORMATION

Legal name of the company: Ridex SRL

INN:1003600003030

Legal address : str . Bacioii Noi , 17

Contact phone: +373 22-55-33-22

Contact email: info@sampline.com